

WELCOME

Want to know what is going on with your City?

Sign up to receive information on emergency situations and on general City news, meetings and services. The City of West U offers multiple free services for residents to stay up-to-date on areas and services that are important to you.

Notifications

Sign up to receive emails on general City news, meetings and City-offered services. Sign up only for the areas that interest you by visiting www.westutx.gov/notifyme.

West U Collects

Collection schedule and service guide. To access West U Collects download the app on your smart phone or visit www.westutx.gov/westucollects.

Click West U

To report an issue, download the app via your smart phone or visit www.westutx.gov and click the "Report and Issue" link.

West U READY

Emergency notification system; www.westutx.gov/westuready.

PAPER SHREDDING, MATTRESS, HOUSEHOLD METAL & E-WASTE RECYCLING EVENT

The City hosts two free recycling events each year, held on the first Saturday of May and November.

The event is limited to five banker boxes of residential paper. No business shredding allowed. This event is held at the Public Works Maintenance Facility located at 3826 Milton Street.

Mattresses, e-waste and household metals can be disposed of during the event. Visit www.westutx.gov/specialevents for more information.



City of West University Place



City of West University Place

PUBLIC WORKS SERVICE GUIDE

Emergency (Police & Fire)	911
Police Department (Non-emergency)	(713) 668-0330
Crime Prevention	(713) 662-5866
DirectLink Home Alarm Monitoring	(713) 662-5860
Animal Control & Parking Enforcement	(713) 668-5330
Fire Department (Non-emergency)	(713) 668-5835
Public Works Department	(713) 662-5839
Water & Sewer, Storm Drainage, Solid Waste & Recycling, Traffic Control, Fleet Maintenance, Facility Maintenance	
Capital Projects	(713) 662-5848
Development Services	(713) 662-5833
Building Permits / Inspection, planning, Urban Forestry	
Code Enforcement	(713) 662-5831



3826 Amherst St.

Hours of Operation
Monday - Friday
7:30 AM - 5:30 PM



713-662-5839



pwinfo@westutx.gov



www.westutx.gov/publicworks

SOLID WASTE COLLECTION

www.westutx.gov/trash

The City provides curbside pickup of regular household garbage twice a week.

GARBAGE REQUIREMENTS

Place curbside no earlier than 6:00 p.m. the night before scheduled collection and no later than 8:00 a.m. the day of collection.

- **All garbage must be placed curbside** (generally within two feet of the curb) in plastic bags and secured.
- **If the bags weigh more than 40 pounds**, or the items are placed curbside before or after the collection times, they are subject to a special collection fee (min \$50).
- **Construction debris and household hazardous waste** (HHW) are not accepted with residential trash.

BULK TRASH

www.westutx.gov/bulktrash

Bulk trash will be collected curbside each week during your regularly scheduled trash day. Visit website for more details

RECYCLING COLLECTION

www.westutx.gov/recycle

The City provides curbside pickup of recycling once a week.

RECYCLING REQUIREMENTS

Place curbside no earlier than 6:00 p.m. the night before scheduled collection and no later than 8:00 a.m. the day of collection.

There is no need to sort your recyclables since you can place all recyclable material in the same bin.

Acceptable Recyclables: aluminum, bi-metal, plastics #1, 2, 3, 4, 5, 6, and 7, glass bottles and jars, mixed paper and cardboard. No Styrofoam is accepted.

Unacceptable Recyclables: Plastic bags, plastic film, pyrex, styrofoam. Visit the website for a complete list.

YARD WASTE COLLECTION

www.westutx.gov/greenwaste

The City provides curbside pickup of yard waste once a week.

YARD WASTE REQUIREMENTS

Place curbside no earlier than 6:00 p.m. the night before scheduled collection and no later than 8:00 a.m. the day of collection.

All yard waste is required to be bagged in approved kraft paper bags or compostable plastic bags.

Yard waste found in non-compostable bags, placed curbside on the incorrect day, or mixed with trash will be subject to a special collection fee (min. \$50).

Yard waste bags cannot exceed 40 pounds (special fee will apply for bags over 40 lbs).

Visit website for details and limitations regarding tree trimmings, limbs and hedge cuttings.

SOLID WASTE COLLECTION ROUTE



CURBSIDE YARD WASTE AND RECYCLING ROUTE



STREET SWEEPING ROUTE



STREET SWEEPING

www.westutx.gov/sweep

The City provides street sweeping once a week.

Please see the attached maps for the days and areas covered. In order to ensure that roads in front of your home are swept weekly, the City requests residents utilize off-street parking (when possible) for their vehicles.

In addition, all trees shading the street shall have a minimum vertical clearance height of 13'-6" from the roadway. This will ensure unobstructed passage for the City's sweeper, fire engines and solid waste trucks.

OTHER SERVICES

SENIOR SOLID WASTE PICKUP

The City provides a special pickup program for our senior residents who may require assistance in placing their solid waste and recycling curbside.

Please contact our Senior Services Division for eligibility requirements: (713) 662-5896.

HOUSEHOLD HAZARDOUS WASTE (HHW) VOUCHER PROGRAM

The City offers a voucher that allows residents to use the nearby City of Houston HHW facility.

To learn more about our voucher program, visit www.westutx.gov/hhwvoucher.

To obtain a voucher visit the Public Works Department in person at 3826 Amherst St.

MOVE-IN SERVICE

Just moved to the City? Want to get rid of all those moving boxes?

The City offers residents a one-time complementary service pickup of all recyclable moving items. To schedule a pickup, please contact Public Works at (713) 662-5839.

CHRISTMAS TREE RECYCLING

The City provides curbside collection/recycling of Christmas trees the three weeks following Christmas.

"Flocked" trees or trees containing foreign objects (wood/metal stands, lights, decorations, etc.) will not be accepted for recycling. Any trees placed curbside after the designated time period will need to comply with standard yard waste collection rules.

